1895

MBA 4th Semester Examination

Enterprise Resource Planning (NS)

IT-05

Time : 3 Hours   Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

SECTION - A

Attempt all questions:

1. What is ERP?

2. List some ERP products.

3. What is an Enterprise?

4. What is meant by BPR?

5. Define Data warehousing

6. Define Data mining.

7. Mention any two Benefits of ERP.

8. What is Integrated Management Information?

9. What is Business model?

10. What are the limitations of ERP systems?   (10×2=20)

[P.T.O.]

SECTION - B

Attempt any four from the following:

11. What, how much and when will ERP contribute to the business objective?

12. What kind of skills should the people who are to implement ERP system possess?

13. Discuss the advantages and disadvantages of CRM.

14. Explain various Functional modules of ERP system.

15. What are the various problems in selecting an appropriate ERP system and their implementations?

16. Explain procedure of EDI.   (4×5=20)

SECTION - C

Attempt any two of the following:

17. Discuss various flow charting process models with suitable examples.

18. How will you access ERP system over the internet? What are the benefits of linking ERP system to the internet?

19. Discuss the security and privacy issues and their handling with an ERP system.

20. Discuss the procedure and benefits of linking ERP system to the internet.   (2×10=20)